

RUBBERMAID SHED FAQs

1. What size does the foundation need to be for my shed?

The size of the foundation is provided in the beginning pages of the assembly instructions of your shed. Click on the following link to download your shed [Assembly Instructions](#).

2. What do I do if need a replacement part for my shed?

For assistance with your Rubbermaid storage shed, simply contact our Consumer Service Department by using [our contact form](#). Be sure to include the molded-in part on the interior wall of any panel of the shed so your shed can be identified. Also, include what replacement parts are needed.

Note that discontinued sheds may not have replacement parts available.

3. Can I make my shed bigger?

Our sheds are designed to be used as-is; extension kits are not available. It is not advised to add-on to our sheds as such modifications will compromise the structural integrity of the shed and void the product warranty.

4. How do I know what shed I have?

We can identify the model of your shed using the molded-in part number found on the interior wall of any of the shed panels. Once you have this part number, simply contact our Consumer Service Department by using [our contact form](#) so that they can assist you with your shed.

5. Are there additional locking hardware options (barrel bolts) available for my new shed (model numbers 1V29 & 1V30)?

The 1V29 and 1V30 Storage Sheds were not intended to have barrel bolts. The doors were designed to allow the option of adding barrel bolts if needed for future shed designs. If you're interested in purchasing the barrel bolts, please contact our Consumer Service Department at 888-895-2110 with the part number molded into either door panel of your shed; they accept Visa and MasterCard.

6. I am having trouble with the assembly/alignment of the doors on my shed. What do I do?

6A) Door Assembly

If you are experiencing issues with door assembly, it is important to check that the roof panel that holds the top door hinge pins is pulled down completely and tightly secured to the wall panels. The roof panel should be flush against the top of the door panel; you should not be able to see the hinge pin. When installing the roof, the person on the outside of the shed should be pushing down on the roof panel while the person on the inside is screwing the roof panel in.

Also, if the hinge pin at the bottom of the door is visible or the door slides off the floor when opened, please check that the hinge area in the floor has been removed and that there is no debris inside the hinge hole in the floor.

6B) Door Alignment

If your doors are not lining up or will not shut properly, the following steps will help you to troubleshoot and fix the issue. Be sure to work the steps in order:

Step 1. VERIFY THE FOUNDATION AND/OR FLOOR IS LEVEL: Place a level at the doorway, in the middle of the floor, and along the sides to determine the shed is 100% level.

Step 2. VERIFY THE DOORWAY IS IN SQUARE: Open your shed doors and measure from the top right-hand corner to the bottom left-hand corner. Then measure from the top left-hand corner to the bottom right-hand corner of the doorway opening. (Please note it will look like you are making an “X” measurement in the doorway). Be sure to write the measurements down for comparison.

- a. When comparing the measurements, if you find one is larger than the other, go to Step 3.

Step 3. VERIFY THE SHED IS IN SQUARE: To check that the shed is in square, measure from the top right-hand corner of the wall panels to the back left-hand corner of the shed. Then measure from the top left-hand corner of the shed to the back right-hand corner of the shed. Be sure to write the two measurements down for comparison.

- a. When comparing the measurements, if you find that one is larger than the other, go to the outside rear corner of the shed with the larger measurement. Push forward on the top of the back wall panel to adjust the shed and square it up. You will now want to go back into the shed and re-measure to see if the measurements are equal. If the measurements are still not equal or doesn't remain in place, verify that the floor is flush against the foundation and there are no gaps or binds in the floor panel. Make sure that any anchors added to the shed floor are not overly tightened. Also, verify that the shed is level in all corners, both front to back and side to side with weight on the floor.

7. What accessories are available for my shed?

The model of your shed will determine what accessories are available:

- Shed models 5L10, 5L20, 5L30, 5L40, 5H80, 1V29, 1V30, 1V31, 1W19, 1W20, and 1W21: These sheds utilize wall anchors that can be used to hang shelving or pegboard.

To purchase wall anchors, please contact our Consumer Service Department at 888-895-2110; they accept Visa and MasterCard. When calling, please have the part number

molded into either door panel available so that the correct wall anchors are ordered; all sales are final. The shelving and pegboard are sold at your local hardware stores.

Also, these sheds will accommodate the accessories orderable from our website – 1M88, 1M89, and 1M90. *Please note that the #1M88 Tool & Sports Rack will fit on the back wall only of all the above listed sheds, except for the 5H80, 1V29 and 1V30 sheds. It will fit on the back and side walls of these three sheds.*

- Shed models 3713, 3784, 3719, 5L45, 1S84, and 1S85: These sheds utilize wall anchors that can be used to hang shelving or pegboard.

To purchase wall anchors, please contact our Consumer Service Department at 888-895-2110; they accept Visa and MasterCard. When calling, please have the part number molded into either door panel available so that the correct wall anchors are ordered; all sales are final. The shelving and pegboard are sold at your local hardware stores.

The #1M88, #1M89, and #1M90 Shed Accessories will not fit these sheds.

- Shed models 3667, 3669, 3670, 3673: These sheds have a template included with the assembly instructions for making wood shelving that can be used in your shed. Click here to download your shed [Assembly Instructions](#).

The #1M88, #1M89, and #1M90 Shed Accessories will not fit these sheds.

- Shed models 3746, 3747, 3748, and 3749: These sheds have a template included with the assembly instructions for making wood shelving that can be used in your shed. Click here to download your shed [Assembly Instructions](#). Wire shelving is also available for purchase by calling Rubbermaid Consumer Service at 888-895-2110; they accept Visa and MasterCard. When calling, please have the part number molded into either door panel available so that the correct shelves are ordered as all sales are final and cannot be exchanged.

The #1M88, #1M89, and #1M90 Shed Accessories will not fit these sheds.

8. Where do I buy wall anchors for my shed?

The wall anchors we offer can be used on the following model of sheds only: 3713, 3784, 3719, 5L45, 1S84, 1S85, 5L10, 5L20, 5L30, 5L40, 5H80, 1V29, 1V30, 1V31, 1W19, 1W20, and 1W21.

To purchase wall anchors, please contact our Consumer Service Department at 888-895-2110; they accept Visa and MasterCard. When calling, please have the part number molded into either door panel available so that the correct wall anchors are ordered; all sales are final.

The shelving and pegboard are sold at your local hardware stores.

9. I want to watch a video on assembling a shed. Help!

To watch a video on the assembly of the Small, Medium, or Large Roughneck Shed, please access the following link:

<http://www.rubbermaid.com/Pages/roughneck-outdoor-sheds-videos.aspx>

10. Can I paint, caulk, or glue my shed?

Our storage sheds are made of High Density Polyethylene. One of the features of this plastic is that it is easy to clean because materials do not adhere well to it. Unfortunately, this property prevents adhesives or paints from sticking well. We know of no way to change this fundamental property of the plastic at the point of use.

11. Can I get a copy of the shed instructions?

Instructions for our sheds and other products can be downloaded and printed from our website. Click here to download your shed [Assembly Instructions](#).

12. What preparations are needed before assembly?

Building Codes - Before purchasing the shed, check your local building codes, ordinances and restrictions and any applicable neighborhood governances

Location - Make sure you choose a location with easy access and one that provides proper drainage for water to run away from the building

Surface - To ensure proper assembly and performance, your shed needs to be built on a solid, level surface. A concrete or patio surface or a treated-wood platform is recommended

13. How do I know what shed to purchase?

Rubbermaid manufactures sheds in several different sizes. Our website lists outside dimensions to help you determine if the shed will fit in the area you desire. It also includes inside dimensions to help you better determine the shed that will best fit your storage needs. Our website also features a shed selector tool to help you determine which shed will best suit your need.

Shed Selector Link: <http://www.rubbermaid.com/pages/shed-selector.aspx>

14. Can I assemble the shed without the floor or cut out part of the floor?

No.

15. What is the warranty on my shed?

Warranty information on each shed can be viewed by clicking on the warranty link on the product page of each shed.

16. I am having assembly issues with the roof of my Slide Lid Storage Shed (5L40). What can I do?

If you find that your front roof panel will not slide back properly or it appears that the roof panels are sagging, we ask that you please check the front roof connector metal piece.

If there is gap between the front roof connector and the roof panels, you will need to attempt to adjust the panels/connector to eliminate this gap.

- The front roof connector metal piece (GG) and front roof panels have not been properly aligned during assembly, which causes the front roof connector metal piece to hang lower than it is supposed to. This will create an interference with the back roof, preventing the front roof panel from opening.

Please see the following photos of the 5L40 shed showing the sagging roof, the GG connector, and also a photo of how the connector and panels should look when adjusted:

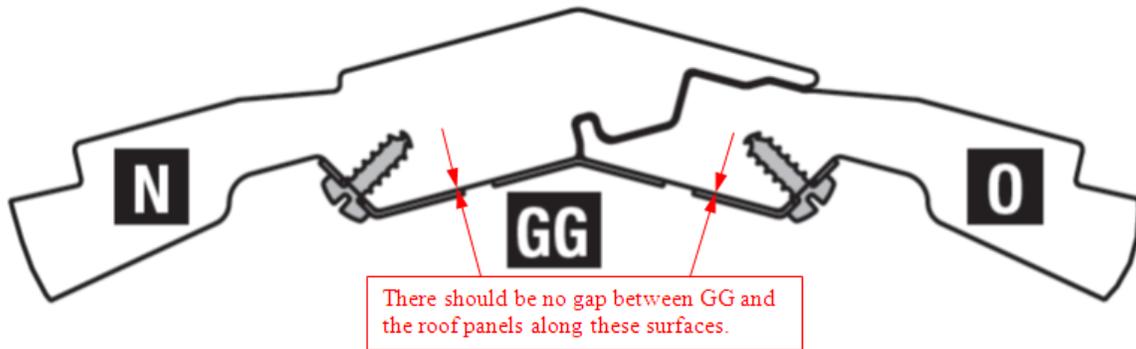


The red arrow shows the sagging roof panel.



When the front roof connector metal piece (GG) and the front roof panels have not been properly aligned during assembly, this may be because the front roof connector metal piece to hang lower than it is supposed to, creating interference with the back roof.

The correct assembly is as follows:



When re-installing the connector to the roof panels, be sure to pay close attention to the assembly instructions for proper placement of the GG metal connector in steps 4.1 A & B. You can also position the connector in place and drill pilot holes before joining the roof panels and installing the connector together.