



Rubbermaid Chairmat Warranty Claim Form

Rubbermaid Chairmat replacements are no longer available however, we will honor your claim by offering a refund in the amount of the value of the mat at time of purchase as indicated on your proof of purchase. Processing of your payment will take 8 to 10 weeks.

Proof of purchase and product information is required for all Chairmat warranty refunds. WARRANTY REQUESTS SUBMITTED WITHOUT COMPLETE DOCUMENTATION WILL NOT BE PROCESSED.

Valid forms of proof of purchase are:

1. Original Store Receipt or Invoice
2. Rubbermaid Warranty Sticker from each Chairmat or Tenex serial number

Contact Information:

Name: _____ Company Name: _____

Address: _____

City: _____ Province: _____ Postal Code: _____

Phone Number: _____ Fax Number: _____

Date of Original Purchase: ____/____/____		Purchased at: _____	
Reason for replacement/refund request:			
<input type="checkbox"/> Cracked	<input type="checkbox"/> Dented	<input type="checkbox"/> Curling	<input type="checkbox"/> Discoloration
<input type="checkbox"/> Received Damaged	<input type="checkbox"/> Other _____		
Product # / UPC Code: _____		Quantity: _____	
Chairmat Length: ____ (inches) Width: ____ (inches) Shape:			
<input type="checkbox"/> Lipped	<input type="checkbox"/> Rectangular	<input type="checkbox"/> L Workstation	<input type="checkbox"/> Contour
<input type="checkbox"/> Custom			
Edge of Chairmat:			
<input type="checkbox"/> Straight	<input type="checkbox"/> Bevel	Bottom Surface: <input type="checkbox"/> Cleated <input type="checkbox"/> Flat	
Floor covering Chairmat is protecting:			
<input type="checkbox"/> ½"+Carpeting	<input type="checkbox"/> ¼" low pile carpeting	<input type="checkbox"/> Ceramic	<input type="checkbox"/> Wood Floor
<input type="checkbox"/> Vinyl		<input type="checkbox"/> Other _____	

WARRANTY REQUESTS SUBMITTED WITHOUT COMPLETE DOCUMENTATION (INDICATED BELOW) WILL NOT BE PROCESSED. Please ensure your submission has the following before sending:

1. Completed claim form.
2. Valid proof of purchase.

Mail all information to:

Mail:
Newell Rubbermaid Office Products
Consumer Affairs Department
586 Argus Road,
Oakville, Ontario L6J 3J3